National Credit Union Administration

Report of On-Site Information Systems Vendor Visit

GBS Computer & Communication Systems, Inc.

October 26 – 29, 1998

GBS COMPUTER & COMMUNICATIONS SYSTEMS

ISV Review - Executive Summary

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Overall, GBS has demonstrated it is making progress towards Y2K readiness. In terms of NCUA's 5-phase repair approach, it appears to be at the following point:

- Awareness – GBS is aware of the Y2K implications for its clients and has been proactively working on Year 2000 issues.

- Assessment – GBS has completed an assessment of its software product. The credit union software product is claimed to be Year 2000 ready as dates are stored in a four-character year format. Management has assessed the infrastructure and claims it Year 2000 ready.

- Renovation – The Sharetec program was developed in 1990 and was reported to be Year 2000 ready from its inception. Code renovations specifically for Year 2000 were not performed. Minor report changes were performed to display the entire year field to avoid credit union concern.

- Validation and Testing – Testing and Quality Assurance was done by the Sharetec QA function, GBS, and credit unions. There is a defined QA process and over 50 percent of credit unions have performed Year 2000 testing at their locations.

- Implementation – The Sharetec product is claimed to be implemented at all GBS credit union sites. User Year 2000 date testing is underway at the remaining 50 percent of credit unions. GBS provided 50 percent of its 39 customers on-site testing assistance and an additional 25 percent are scheduled for GBS assistance.

> *GBS' Management Response:*
> *The baseline product and third party products have been tested at all GBS client credit union sites as of 1/25/99, with the exception of one client who has committed to test the baseline product in the next 30 to 60 days.*